

ECCO STOVE™

wraps your house in warmth

ECCO STOVE WARRANTY

(LANDY VENT UK LIMITED)

GLOSSARY: The Company = Landy Vent UK Limited: The Purchaser = the individual or Company the product is sold to: The Product = The Ecco Stove.

1. Please read your user instructions to ensure that you get the best from your Ecco Stove. Operating it properly is essential for this type of appliance to get the correct results. Always ask for help if you are unsure

2. Warranty Conditions

This warranty becomes effective only after the following:-

The product has been installed by a recognised in Country registered installer for its type: e.g. HETAS in the UK. The product must be initially operated in line with the operation manual.

The product must be built in line with the operation / assembly manual (see especial regard to chimney draught). The registration form must be completed and returned to the Company within 21 days of installation (see last page).

This warranty is void if the appliance is stripped and re-assembled.

3. Warranty Period

Silicon Carbide parts are warranted for 10 years from the date of purchase (the date purchased from the Company). Surface/hairline cracks internally to the appliance, provided component parts remain intact, are deemed acceptable with Silicon Carbides initial curing initially.

Cast iron parts are warranted for 3 years against defect which may make them unusable in normal operation. Steel parts are warranted for 2 years against defect which may make them unusable in context. Baffle plates, vermiculite parts; grate bars; glass and rope seals are considered consumables and not covered by this warranty.

4. Liability.

Warranty | current as of May 2015

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Patent pending USA, Canada, Europe & Russia | UK Patent nos: 2467433 & 2498883

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The warranty covers replacement parts or items only. No claims for consequential loss is accepted by the company or covered by this warranty.

5. Maintenance.

Periodic maintenance is necessary for the correct performance of your Ecco Stove. Internal flue cleaning at least twice during a burning season, when your stove is in constant use, along with flue sweeping twice annually.

6. Replacement Parts

The Company reserves the right to replace parts as deemed fit or replace the appliance if so decided. Replacement parts are free of charge but labour to install such parts is not covered by this warranty.

7. Finishes

Paint finishes will change colour with use. This warranty does not cover such changes.

8. Fuels

The warranty only applies to the use of wood logs on your Ecco Stove. Coals or processed petro chemical fuels void the warranty as their use may produce blockage in flueways.

Wood logs must be seasoned (dried) to 20 – 25% humidity to prevent premature blocking of the flueways. Any signs of tarring within the Ecco Stove will identify the use of sub-standard fuel.

9. Rights

This warranty does not affect your statutory consumer rights which remain as in the Country where the sale or contract for your Ecco Stove was made.

Specifications

Dimensions and specifications in your Ecco Stove sales and technical literature are given as a guide only and should not be relied on entirely.

In the interest of product improvement the Company reserves the right to change specifications without notice.

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